



NPCC Proof Positive DNA – Full Terms & Conditions

1. Introduction

These Terms & Conditions govern the use of NPCC Proof Positive DNA services. By purchasing our services, you agree to be bound by these terms, our No Refund Policy, Privacy Policy, and all legal disclaimers herein.

2. No Refund Policy

Due to the legal-grade nature of NPCC Proof Positive DNA testing, all sales are final. Once an order is placed, testing preparation begins immediately, and no refunds will be issued, regardless of the test outcome.

3. Cancellations & Rescheduling

Orders cannot be canceled after purchase. To reschedule a mobile DNA collection appointment, clients must provide at least 48 hours' notice. Missed appointments without prior notice may result in additional fees. In the event we must reschedule due to circumstances beyond our control, we will promptly arrange a new appointment at no extra cost.

4. Client Responsibilities

- Ensure all participants provide informed consent prior to sample collection.
- Ensure you have legal authority to request testing for all individuals involved.
- Provide accurate and complete contact and identification information.
- Be available at the agreed-upon appointment time and location.

5. Company Responsibilities

- Provide professional, accredited mobile DNA collection services.
- Handle all samples with proper chain of custody procedures.
- Deliver results in the agreed timeframe, barring delays outside our control.

6. Data Privacy & Protection

We collect only the personal information necessary to perform testing and communicate with clients. All data is stored securely on encrypted systems with restricted access. DNA test results are confidential and released only to authorized parties or as required by law. We comply with all applicable privacy laws, including HIPAA where applicable, and state data protection regulations.

7. Confidentiality

All results and client information are handled in strict confidence. We will not disclose any personal or genetic information without written consent, except as required by law.

8. Limitations of Liability

While our accredited laboratories maintain the highest accuracy standards, no test is 100% infallible. We are not liable for the interpretation or use of results by clients or third parties.

9. Governing Law

These Terms & Conditions shall be governed by and construed in accordance with the laws of the state in which the company operates, without regard to conflict of law provisions.

10. Agreement

By purchasing our services, you acknowledge that you have read, understood, and agreed to these Terms & Conditions.